Love & Patience

SENIOR PLACEMENT & CARE NAVIGATION

Senior Living Tour Checklist

Bring one copy to each tour. Ask the same questions and request written details.

Community / tour date / contact:

Care, staffing & daily life

- ☐ What needs can the community support, and which needs can it not accommodate?
- ☐ Who assesses care needs and confirms the care level before admission?
- ☐ Who is available on each shift, including overnight? Which licensed clinical staff, if any, are on site?
- ☐ How does a resident ask for help? What happens if their needs change?
- ☐ How are medication support, meals and transportation arranged?
- ☐ What does a typical day look like? How are preferences and routines respected?
- ☐ What training is relevant to the resident's needs, including memory support?
- ☐ Who is our main contact, and how are concerns, emergencies and evacuation plans communicated?

What stood out / questions to follow up:

Rick Polanco | Care Navigator | (661) 755-5284
rick@loveandpatienceplacement.com
Website & resources

Senior Living Tour Checklist

Use the same community name as page 1. Compare answers before deciding.

Costs, agreement & preparation

- ☐ What is included in the base price, and which services cost extra?
- ☐ Can we receive a written estimate for rent, assessed care charges and recurring fees?
- ☐ What deposits, move-in fees, rate changes, refund rules and notice periods apply?
- ☐ What happens if needs change or the community can no longer provide the required care?
- ☐ Which assessments and admission documents are required? Who completes each one?
- ☐ Where can we confirm current licensing information and review the admission agreement?

Before making a decision

Confirm care suitability, current availability, written costs and contract terms directly with the community. A tour is a starting point, not approval for admission or a guarantee of care.

Our notes / next questions:

Need help comparing your options? Contact Rick. Keep your completed notes for your family; no medical records are needed to use this checklist.

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